



# The WAHI Inspector



Editor: Nick Petrie



Rolling out the red carpet for the...

**NEW! WAHI WEBSITE**

see pg. 6

From the President:

## WEBSITE REBUILD - A NEW SYSTEM FOR WAHI

Throughout the years, our living spaces need updates; we may move furniture around in a room to make it blend with our current tastes or fix a crack in the wall. Our WAHI website is our online "living space" and we felt it was time to give it a "facelift" and make it more functional. The new "Association Management System" is directly associated with our new WAHI website, and we believe it will prove to be an awesome tool for bettering our organization and also for saving time, effort and money over the long term.



The new system is already proving itself. We have been able to communicate more efficiently with our members, our affiliate members, and with others in the industry who are, or were, unaware of WAHI. We already have new members as a direct result of those efforts.

The new system will help us sign up for seminars, WAHI memberships and pay our dues. It will also help us track attendance at meetings and seminars, as well as membership as a whole. This system allows us to generate income, generate expenditure reports, track activity in the association, and assist you in notices of upcoming events, voting, and much, much more. The initial set-up cost was only \$2,500, and will only cost the association about \$100 per month to use. Please get active and take a look!

At the Fall Wausau Seminar, Doug Hoerth, WAHI's Vice President, spoke to the attendees of the seminar on this new system. He has been the one to organize and initialize the new system and data base. I would like to congratulate and thank Doug for all the hard work and unpaid hours he worked so diligently to put this system into place. I have been in constant contact with Doug, and can appreciate all the hard work this took on his part. Thank you again, Doug!

*(continued on pg. 8)*

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# CHAPTER MEETING HIGHLIGHTS

Check with your chapter leadership, the website, and/or the December newsletter for information regarding your chapter and December meetings. Not all chapters meet in December – some meet, but with a more social/holiday “agenda” rather than educational and some will meet conducting business as usual.



Our October meeting speaker was a Radon specialist.

**NEXT MEETING:**  
**Wednesday, November 19**  
Social at 6:00 p.m.  
Dinner/Meeting at 6:30 p.m.  
**Palms Supper Club Steak House**  
**5912 Business Hwy 51, Schofield**  
**Speaker:** Phil Borchardt, City of Wausau Building Inspector.



For a Forest Products Lab recap from the October meeting, please visit page 3.

**The Madison Chapter will not meet in November or December. Enjoy the upcoming holidays with your family and friends! We hope to see you on January 15<sup>th</sup> as we start the New Year.**

**The Madison chapter meets in January, February, April, May, September and October.**



Dave Geissler was the speaker for our October meeting. Dave is from Onsite Performance and he gave a presentation on home performance, insulation, crawlspaces and the Focus on Energy Program. After Dave's presentation we had a photo session from members and discussion.

**NEXT MEETING:**  
**Wednesday, November 5**  
Buffet dinner at 5:30 p.m., Meeting at 6:00 p.m.  
**Jade Garden Restaurant**  
**3620 Gateway Dr., Eau Claire**  
**Speaker:** **Bill Pozarski** from Pozarski Enterprises. Bill is a foundation contractor in Eau Claire and has over 40 years of experience in masonry wall construction and repair. We encourage all members to bring photos to present.

**NEXT MEETING:**  
**Thursday, January 15, 2015**  
Roundtable at 6:00 p.m.  
Meeting/Dinner at 6:30 p.m.  
**Rocky Rococo's Pizza**  
**1753 Thierer Rd., Madison**  
Please visit our website, [wahigroup.com](http://wahigroup.com) for upcoming Madison Chapter meeting speakers and details.



Our October speaker was long-time affiliate member, Attorney Roy Wagner of von Briesen & Roper. Roy shared his expertise on report language.

**NEXT MEETING:**  
**Tuesday, November 11**  
Social at 6:00 p.m.  
Dinner at 6:30 p.m.  
Meeting at 7:00 p.m.  
**Klemmer's Banquet Center**  
**10401 W. Oklahoma Ave., West Allis**



Please visit our website [wahigroup.com](http://wahigroup.com) for upcoming Fox Valley Chapter meeting speakers and details.

**NEXT MEETING:**  
**Tuesday, November 18**  
Social at 6:00 p.m.  
Meeting/Dinner at 6:30 p.m.  
**Stone Toad, 1109 S. Oneida St., Menasha**

**Speaker:** **Jim Jendusa** of Jendusa Design and Engineering. Jim will be representing the WI Association of Foundation Repair Professionals (WAFRP) and will present the details of the recently updated Best Management Standards for Foundation Repair. The Standards are widely accepted by municipal building inspection departments throughout SE Wisconsin. Members of the WAFRP association will be joining WAHI for this meeting, in lieu of holding their own regularly scheduled November meeting.

# MORE FROM MADISON - FOREST PRODUCTS LAB

The tour of the Forest Products Lab (FPL) provided yet another great educational experience. We toured several different areas of the facility, and saw where various tests are conducted.



The FPL has constructed a "Safe Room." These "Safe Rooms" are intended to help save lives in tornadoes and hurricanes. They're designed with the average homeowner in mind too – materials can be purchased from a local lumber yard. One of the tests they perform is to launch a 2"x 4"x12' piece of wood toward a wall of the Safe Room, from a PVC cannon (looks like a big potato gun) at 100 mph. The board does not penetrate the wall, hence the name....safe room.

We saw where they take glue lams, approximately 6"x24" times any length, and placed them under massive wooden and steel structures, applying hydraulic pressure until they break. One such break took 75,000 tons of pressure. The State of Alaska wanted to demolish many old bridges and build anew; the thought was to have the new glue lams meet today's standards. It was determined the cost would have been too great and many people had the opinion the bridges were "fine." The State decided to dismantle just one of their old glue lam bridges and shipped it to the FPL for testing. The result was that the glue lams from this old bridge were stronger than the standards of today's glue lams.

The FPL has a rich history dating back prior to World War I. FPL played a large roll in the packaging of equipment and other items for World War II. It employed thousands of men and women during the war. FPL lead the way in developing, designing and testing wood framed and prefabricated houses. FPL has thousands of tree varieties and species from around the world. FPL even tested the "Little Slugger" baseball bats to determine why there were so many bats breaking. The number of inventions and testing done at the lab is incredible.

The U.S. Forest Products Laboratory, in Madison, plans to open a \$1.7 million pilot plant that will support an emerging market for wood products derived from nanotechnology. The products could be stronger than Kevlar and lighter than fiberglass or carbon fiber. Those attributes have caught the attention of companies in the automotive, aerospace, electronics and medical-device industries, as well as the military for use in lightweight armor and ballistic glass. There was so much to see and learn. We'll do this again in another couple years!

~ Casey New



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#### HIGHLIGHTS

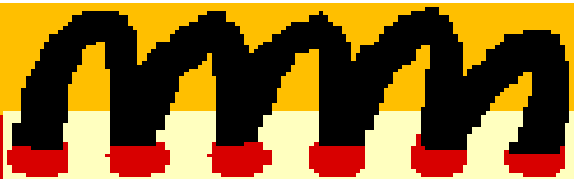
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# MEMBER TIDBITS



## Chapter Secretaries –

*You are reminded to include upcoming speakers and topic information when you submit monthly meeting minutes to*

*Julie Arnstein at:*  
[julie@wahigroup.com](mailto:julie@wahigroup.com).

*The information will be included in the newsletter and will also be posted on our website at*  
[www.wahigroup.com](http://www.wahigroup.com)

## SMALL SPACES

Longtime Milwaukee Chapter member and Embassy Homes architectural designer, Andrew Risch, is involved in the Special Spaces organization.

Special spaces, is a non-profit that creates dream bedrooms for children with life threatening illnesses.

The program is always looking for volunteers. If you would like to give of your time and talents, please contact Andrew at 262-841-8510 x111 or [Andrew@embassyhomes.com](mailto:Andrew@embassyhomes.com)

[specialspacesmilwaukee.org](http://specialspacesmilwaukee.org)



## Add a Photo to the WAHI Website and Link to Your Site

WAHI's website member database has a new and improved multi-choice search option. Submit photo and/or company web addresses to:

[info@wahigroup.com](mailto:info@wahigroup.com)

## 2014 - 2015 WAHI MEMBERSHIP ROSTER

By now you have heard about our new, very user-friendly, web-based Membership Management Program! This program exceeds all past WAHI website database systems!

As a result, the WAHI Board of Directors has decided to forgo posting a printable 2014-2015 membership roster at this time.



## We want to stay in touch with YOU!



We want members to be able to contact you or provide a potential client your current and correct contact information.

We also send interesting, timely and important announcements from our website, using the email you provided. If it is incorrect, you may miss out!

Moving?  
Get a new phone number?  
Change your email address?

Please contact [Julie](mailto:julie@wahigroup.com) to provide updates:  
[julie@wahigroup.com](mailto:julie@wahigroup.com)

If you want to double check what we have on file, please [click here](#) and take a moment to glance over your information.

# INSPECTOR HUMOR



**Some jokes from building inspectors, in an attempt to lighten the mood**  
 (We never said they were successful attempts): 😊

“So you are 1st time buyers, hey? Well, we will call this inspection Kindergarten 101 for homeowners.”

“Roofing shingles of this type have an average 20-year service life, but don't worry because after 20 years you just turn them over and let them wear on the other side.”

“I always knock on the attic hatch first in case there are any ghosts up there.”

“Reversed drainage is the equivalent of having a seasonal moat full of water around the castle, only in this case the moat surrounds a basement.”

## NEW!

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# NEW! - WAHI WEBSITE

## Outgoing Emails Through the New WAHI Website

As President Kent Schwanke mentions in his article this month – WAHI has a new website!

The new WAHI website has the capability to send out mass emails, (emails to a large number of recipients), and this is great because we can reach all of you at once!

However, some mass emails get rejected by email accounts because they believe them to be spam. In order to make sure you receive your WAHI emails in your **inbox**, and they don't return as undeliverable or filter to your junk/spam folders, **the WAHI Website Committee is asking all members to add [wahinews@wahigroup.com](mailto:wahinews@wahigroup.com) to their email address book or contact list.**

Taking time to do this one easy step, tells your email account to recognize any emails from WAHI as legitimate/safe. Thank you for your cooperation on this matter.

The screenshot shows the WAHI website homepage. At the top, there is a logo for the Wisconsin Association of Home Inspectors and a 'LOGIN' link. Below the logo is a navigation menu with links for Home, About Us, State Chapters, Member Benefits, Find an Inspector, and Calendar of Events. The main content area includes a large image of a home inspector, a text block about the association, a section for 'Upcoming Events & Chapter Meetings' listing three meetings, a 'Featured Member' section for Joe Borkowski, and a 'Mark your Calendars for the WAHI Fall 2014 Training Seminar' section. The footer contains contact information and a copyright notice.

The Office Max corporate discount is available to all members of WAHI.

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To purchase online, go to:  
[www.OfficeMaxworkplace.com](http://www.OfficeMaxworkplace.com)

User name: wahi  
Password: member1

To make in-store purchases, you need a WAHI Retail Connect Card. Please contact Julie at [juile@wahigroup.com](mailto:juile@wahigroup.com) for a printable card that can be laminated at the store.

Stay in touch with [WAHI's Facebook page](#).

Our page gives you the perfect opportunity to make chapter announcements, post minutes or meeting changes or just see what your fellow members have been up to. Please contact Bob Turicik with questions at: 920-892-7654 or [homeview@wi.rr.com](mailto:homeview@wi.rr.com).

You can see all of the WAHI Fall Seminar photos on [our Facebook page](#) too!





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I realize that I am in no way perfect, but I hope you trust me.



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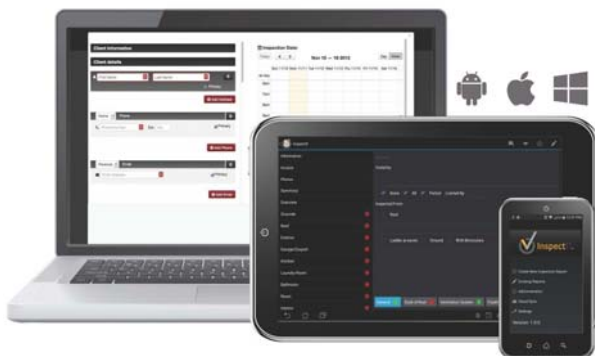
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- ISN (Inspection Support Network) integration



Call **877.211.7483**

*(continued from pg. 1)*

The system is fully up and running, and is there to help all of you. Please take the time to visit the new website. Log in and enjoy this new tool for all members!

We will have a Suggestion Box system so you can give us your input as to what else you want out of this in the future. Alas, there will be inevitable glitches we will need to resolve, so please be patient and report any issues you encounter. We would also appreciate any and all suggestions about any areas that could use improvement.

As time and need arises, we will continue to evolve this system to provide additional services to you. Some future goals might include on-line training; on-line chapter and committee meetings; and continuing education credit tracking, just to name a few ideas we are looking into. Please take the time to explore the system!

Also, I would assume you have seen the dramatic changes and increased quality of the redesigned newsletter. This new design also has saved us money and brought a major improvement to the professionalism of the newsletter. Again, we ask for any suggestions you have.

Thank you,  
Kent Schwanke



**With a new website comes a new email address!**

**Effective immediately! Executive Director,  
Julie Arnstein has a new email address:**

**[julie@wahigroup.com](mailto:julie@wahigroup.com)**

**Please update your address book/contact list;  
however, emails sent to [juliewahi@gmail.com](mailto:juliewahi@gmail.com)  
will still be received for several months.**



# NEW MEMBER SPOTLIGHT



**Eric Chartre (Madison)**  
Ultimate Home Inspection, LLC.  
608-446-0734  
eric.chartre@yahoo.com

**Zack Hynes (Chippewa Valley)**  
Professional Home Inspection Co.  
(PHI)  
608-782-8831  
zack@phiinspect.com

**John Dewitt (Central)**  
Help Home Inspection, LLC.  
715-421-0852  
helphomeinspection@gmail.com

**Robert Loppnow (Madison)**  
Loppnow Home Inspection  
262-719-8546  
jack.loppnow@gmail.com

**Bryan Dohms (Chippewa Valley)**  
Northwoods Home Inspection, LLC.  
715-523-3070  
northwoodshomeinspections@gmail.com

**Michael Marzion (Milwaukee)**  
FiveOne Home Inspection  
262-818-1410  
mmarzion@gmail.com

**Terry Elliott (Chippewa Valley)**  
Chippewa Valley Home Inspections  
715-577-4211  
terry@cvhomeinspections.com

**John Promersberger (Milwaukee)**  
Home Inspection Services, LLC.  
262-354-5405  
john@homeinspectservices.com

**Daniel Glaubig (Fox Valley)**  
G&G Home Inspection  
920-918-1971  
glaubig@yahoo.com

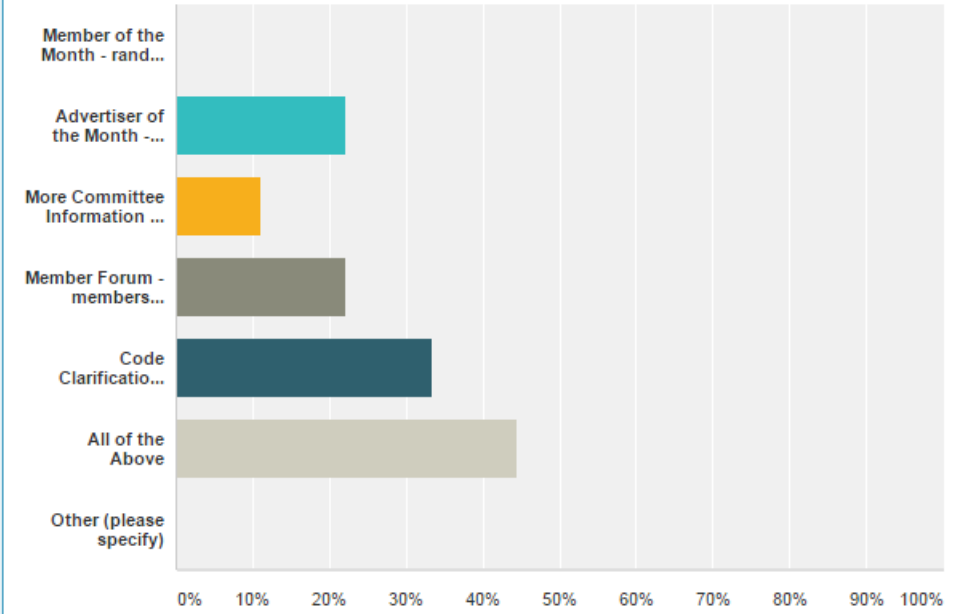
**Tom Ruemenapp (Central)**  
Big Moose Home Inspections, Inc.  
800-531-0233  
tom@bigmoosehomeinspections.com

**Jill Hauk (Madison)**  
Associate/Student  
608-250-0829  
jillh81@hotmail.com

**Kory Scholze (Chippewa Valley)**  
Scholze Home Inspection  
608-769-3292  
kory.scholze@hotmail.com

# NEWSLETTER SURVEY

## What would you like to see in future WAHI newsletters?



These are the results, to date, for last month's newsletter survey (left). It is a great start, but we only had responses from a few members and we are holding out for more!

This is your organization! Let your voice be heard so we can provide you information that is both useful and interesting.

The survey will be available one more month. The results will be posted in December's newsletter and suggestions implemented beginning in January 2015.

Please use this survey link to provide your input:

<https://www.surveymonkey.com/s/9YCKGB3>

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# MEMBER ASSISTANCE PROGRAMS & TIDBITS

## WAHI Legal Support



Attorney Roy Wagner of von Briesen and Roper continues to offer risk-free initial counseling to members with legal concerns. If further legal assistance is requested, the cost of the initial consultation will be included in the bill.

Contact Roy at (414) 287-1250 or [rwagner@vonbriesen.com](mailto:rwagner@vonbriesen.com).

## COMMUNICATION

All member-to-member or member-to-association disputes must go through the Membership Committee. A member going public, with disputes of these types, risks disciplinary action.

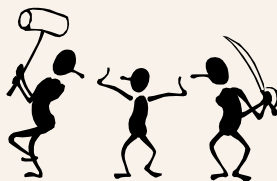
The Membership Committee will implement this policy.

Contact Doug Hoerth at 920-375-0723 or email him at [finallookinspectionsservices@yahoo.com](mailto:finallookinspectionsservices@yahoo.com).

## WAHI Arbitration Program

Not every homeowner/inspector interaction goes smoothly. Although all members are encouraged to make every effort to resolve disputes on their own, we know that is not always successful.

*WAHI's Dispute Resolution Program* is here for you during those difficult times.



The process begins when the complainant (homeowner) contacts the Program Administrator at Resolute Systems by one of the following ways:

**Mail:** 1550 N. Prospect Ave., Milwaukee, WI 53020

**Email:** [info@ResoluteSystems.com](mailto:info@ResoluteSystems.com)

**Website:** [www.resolutesystems.com](http://www.resolutesystems.com)

For more information, please contact Arbitration Committee Chair, **Dave Strandberg** at (608) 255-3966 or [dstrand8@tds.net](mailto:dstrand8@tds.net).



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# FALL SEMINAR

**WAHI is proud to report another successful training seminar!**

Beneficial educational trainings were provided, great fellowship was had by all in attendance and successful networking connections were made. Let's not forget the terrific food; the chef at The Plaza Hotel & Suites really knows how to make tasty food!

Thank you to our Education Committee - Tom Kruse, John Moore, Pete Saltness and Kent Schwanke for putting a great program together.

You can see all of the WAHI Fall Seminar photos [on our Facebook page too!](#)



Mark your calendars for our next training event – March 13 and 14, 2015 in Baraboo. Watch for further details soon.



**WAUSAU HOMES TOUR - FRIDAY**



# FALL SEMINAR



**WAUSAU HOMES TOUR**



**WAUSAU HOMES TOUR - CLASSROOM**

# FALL SEMINAR



**EDUCATION HOUSE**



**EDUCATION HOUSE**



# FALL SEMINAR



**VENDOR ROOM**



**VENDOR ROOM**

# FALL SEMINAR



**CLASSROOM TRAINING - SATURDAY**



**CLASSROOM TRAINING - SATURDAY**



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Ron Miller (608) 832-6630	<b>Milwaukee Chapter</b> Scot McLean, President (414) 228-6573
Brian Opelt (715) 937-2002	

# WAHI COMMITTEES

<b>Arbitration</b> David Strandberg, Chair Roy Wagner <i>Seeking 2 more members</i>	<b>Membership</b> Doug Hoerth, Chair Troy Beasley Paul Birschbach Roger Kautz • Brian Opelt David Pribyl David Strandberg Kyle Zimmerman
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<b>Education House</b> Kent Schwanke, Chair <i>Seeking 2 more members</i>	<b>Rules &amp; Bylaws</b> Andy Helgeson, Chair Erick Beck • Tom Dempsey Tom Greenwaldt
<b>Legal Support</b> <i>Chair position is vacant</i> Ron Miller Attorney, Roy Wagner <i>Seeking 3 more members</i>	<b>Web Site</b> Doug Hoerth, Chair Keith Vanevenhoven <i>Seeking 1 more member</i>
<b>Legislative</b> Ron Miller, Chair	

## E&O Insurance for Inspectors

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Heather, 800-474-4472 x175  
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